

## BOTSHABELO DISTRICT HOSPITAL

### Botshabelo



#### BACKGROUND

Botshabelo District Hospital was opened in 1986. It is planned to be a flat structure which would be build in phases, it was only build up to 2nd phase that is 3 wards (Paeds consisting of 26 beds, Medical Wards- Male and Female each consisting of 34 beds.

The Hospital comprised of the following structures:

- OPD
- CASUALTY
- MALE AND FEMALE

Total beds approved and in use 135. Bed occupancy 70% - 90%

POPULATION SERVED = 250 000

#### VISITING HOURS: MONDAY – SUNDAY

##### MORNING:

11H00 – 11H30

##### AFTERNOON:

15H00 – 16H00

##### NIGHT:

19H00 – 20H00

## **VISION**

A co-ordinated, effective, quality patient care services for a healthy and self reliant Botshabelo Community.

## **MISSION**

To provide quality, comprehensive, cost effective, accessible level 1 Health services to the Botshabelo Community. Deliver compassionate accountable and affordable services. Empower our personnel to their maximum potential. Ensure community participation and satisfaction.

## **SERVICE STANDARDS**

The Hospitals' staff is committed to Batho Pele Principles, which means "people first", and underwrites the principles set out in the Patient Rights Charter. This will ensure that the customer will always receive services of the highest standards, by well trained and committed staff. We believe that our customers must be consulted to identify needs and problems upgrade our service delivery, to make correct decisions and to remain dynamic.

## **SERVICES RENDERED**

BDH offers a full district hospital package of services

- Male and Female Wards
- Paediatric Ward
- Maternity Ward – Post natal and sick ANC
- Operating theatre (CSSD)
- Casualty – Forensic services (victims of violence)
- OPD – Minor ailments & Chronics
- ARV Clinic
- Oral health service
- Rehabilitation Service
- Occupational therapy
- Physiotherapy
- Social Work service
- Dietician services
- Psychologist
- Speech therapy
- Ophthalmology / Eye Care services
- Radiography
- Pharmacy
- Step down facility of ten beds
- Auxiliary services
- House keeping services
- Food services
- Laundry services
- Transport services
- Maintenance services that also support the clinics and forensic services.
- Security services

## ADDITIONAL INFORMATION

### FOR ADMISSION BRING ALONG:

- Valid ID document
- Referral letter from Clinic/doctor
- Correct address & Telephone numbers
- Name of family member

### HOSPITAL FEE

- R20.00 Consultation
- R10.00 If Admitted
- For consultation and being admitted = R20.00 + R10.00 = R30.00
- R119.00 for clients who are employed and on Medical Aid.

Unemployed please bring the following

- UIF Certificate or affidavit from the police station

The Service is free for the following people:

- Pensioners please bring proof of receiving pension i.e pension card or proof from the bank
- Pregnant women and children under the age of 6 years
- Disabled - please bring proof of disability/ doctors' certificate

## REFERRAL SYSTEM

### Receives patients from:

Botshabelo Clinics  
Theunissen Clinics  
Verkeerdevlei Clinic

### Refers to:

Pelonomi Hospital in Bloemfontein

### CONTACT US

**Tel:** 051-5330341

**Fax:** 051-5341096

### **Address:**

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